Exhibit Reference: SCG-18

Subject: Global IT Department

Please provide the following:

- 1. For projects with total costs greater than \$3 million dollars completed from 2011-2014, please provide the following:
 - a. Labor hours, broken down by: Project Manager, Project Lead, Enterprise Architect, Solution Architect, Information Management Architect, Portal Developers, Business Analyst, System Integration, Application Infrastructure, Business Lead, Business Test Lead and other with actual labor rates.
 - b. Non-labor recorded costs.
 - c. Type of IT project (i.e., Infrastructure, Applications, Information Security, IT Support).
 - d. Line of business the project was proposed by.
 - e. Total recorded costs, by year, for labor, non-labor, hardware, licenses.
 - f. Intended number of unique users.
 - g. Actual number of unique users in Q4 2014.
 - h. Number of software licenses forecast in associated GRC forecast to be purchased.
 - i. Actual number of software licenses purchased.

SoCalGas Response 01:

Please see attachment ORA-SCG-041-PM1 Attachment Q.1 for the response regarding items A thru E. Note that SoCalGas does not track historical labor hours by job title, so for item A we have provided the labor hours by project for your review.

Note also, for items F and G, the number of unique users per project is not available. For item H, a list of software licenses that are being replaced is not available. For item I, individual license replacements are not currently tracked on a historical basis. Individual license replacements are also not used to develop the GRC forecasts for 2014, 2015 or 2016.

2. Please provide year end IT Department headcount 2009-2014 and forecast 2015-2016.

SoCalGas Response 02:

Please see attachment ORA-SCG-041-PM1 Attachment Q2.xlsx for headcount from 2009-2013.

IT develops its GRC forecast based on FTE's not Headcount. "Headcount" does not equal "Full Time Equivalent (FTE)". An FTE position is an indication of activity level and not a specific headcount in any given year. In some cases headcount may be less than the FTE count. For example, the activity level driving the forecasted incremental FTE in an operational area may ultimately be performed using internal labor, outside contractors, overtime or a mix of each. In other cases, headcount may be more than the FTE count if the positions are filled with part-time employees.

The Utilities do prepare a forecast of "Headcount" which is used for forecasting employee benefits only (Exhibit SCG-21). Headcount forecast encompasses all employees, including those whose work responsibilities are included in the GRC, as well as those whose duties are related to a Refundable program or other functional area with costs approved through a non-GRC proceeding. Headcount is not used in the operating areas to forecast cost.

Please see attachment "ORA-SCG-041-PM1 Attachment Q2.xlsx" for historical Headcount from 2009-2013 and the forecasted 2014-2016 Headcount for IT that was developed for the development of Employee Benefits forecast.

3. Provide an organization chart of the IT Department and explain in detail how SDG&E organizes the sub-departments, sections, work groups, etc. within the IT Department.

SDG&E Response 03:

The Sempra organization chart was previously provided as part of the SoCalGas and SDG&E Master Data Request, Section A, General Requirements. For convenience, we have included it as "ORA-SDG&E-037-PM1_Attachment Q3.pdf" (IT begins from page 1266).

The testimony of Stephen Mikovits (SDG&E-19) outlines four major IT categories (Applications, Infrastructure, Information Security and IT Support) along with descriptions of the activities that take place within each category.

We have included Attachment ORA-SDG&E-DR-037-PM1 Q3.xls to map the Department ID listed on the Sempra organization chart to the testimony categories and related cost center. This provides visibility into the type of work performed by the group (via testimony categories) and the cost center details (via O&M workpapers).

- 4. Regarding the balancing accounts identified in SCG's response to ORA-10-PM1, Q. 9, please provide the following information for each balancing account:
 - a. Balance as of the end of 2013 and 2014 (in nominal and 2013 dollars).
 - b. Date when balancing account expires.
 - c. Identify if the Decision approving the corresponding balancing account approved a specific amount of funding for IT activities. If the answer is yes, provide yearly/total approved 2009-2016 and spent amounts 2009-2014, including balance as of the end of 2013 and 2014 (in nominal and 2013 dollars).

SoCalGas Response 04:

- a. The balance recorded in SoCalGas' AMIBA was \$70,878,103 overcollected as of December 31 2013. The AMOPMA was established in 2014, so there was no balance as of December 31, 2013. Both AMIBA and AMOPMA balancing accounts are outside of our GRC request and are not included in our revenue requirement request for TY 2016. 2014 financial information will not be available until after SoCalGas makes its 10-K filing with the SEC in early 2015.
- b. There is no specific date when the AMIBA will expire. Pursuant to Decision (D.) 10-04-027, SoCalGas established the AMIBA to record costs for a seven-year deployment period beginning in 2010. After the deployment period, the AMIBA would be subject to a sharing mechanism with any benefits allocated to ratepayers to be amortized in subsequent year's rates.

Pursuant to D.14-12-078, SoCalGas will file an advice letter (planned for January/February 2014) to establish a new balancing account to record incremental costs and the associated revenues for SoCalGas' Advanced Meter Opt-Out program. The balance in SoCalGas' AMOPMA is to be transferred to the new balancing account as the AMOPMA will no longer be required.

c. No specific amount was approved for specific IT activities for the balancing accounts referenced in 4A. IT costs are a component of the overall \$1.05 billion authorized in D.10-04-027 and recorded in the AMIBA, as established in AL 4110. Total costs in the AMIBA, as well as benefits, will be reconciled after project deployment in 2017. However, for detailed project status and costs by major project activity, please refer to SoCalGas' Advanced Meter Semi Annual Reports, available at SoCalGas' website (http://www.socalgas.com/regulatory/A0809023.shtml). Please refer to prepared testimony of Rene Garcia (SCG-39) for additional information on Advanced Meter.

5. Has each capital project included in SCG-18 gone through the full "Capital Project Approval process (SCG-18, p. CRO-21)"? If the answer is yes, state so. If the answer is no identify each proposed project that has not gone through the full process described in direct testimony (pp. CRO-21 to CRO-23). For each such instance provide the review process that the project went though.

SoCalGas Response 05:

Please see response on attachment ORA-SCG-041-PM1 Attachment Q.5

6. Please provide the "Concept Document" (CRO-21) for each capital project where SCG utilized the process to estimate the dollar amounts contained within Table CRO-13 (CRO-2). Include a narrative for the reasoning a specific score or dollar amount was assigned in the development of each project estimate. If the estimate produced by the associated concept document is different than the estimate included in the TY 2016 GRC, please explain the differences.

SoCalGas Response 06:

Documents provided in support of this response are confidential, and thus have been appropriately marked as *Confidential Pursuant to Public Utilities Code Section 583 and General Order 66-C.*

RESPONSE REMOVED DUE TO CONFIDENTIALITY

- 7. Please provide a list of the projects included in Table CRO-13 (p. CRO-20), categorized by items A-J with the following information:
 - a. Yearly estimated 2014 through 2016, including the three year total, delineated by labor, non-labor (further delineate non-labor by, licenses, hardware, and software) and other.
 - b. A reference to where SCG provided a narrative in direct testimony (excluding item H).
 - c. The line of business sponsoring the project.

SoCalGas Response 07:

Please see attachment ORA-SCG-041-PM1 Attachment Q.7 for the response to A-C. A reference to the sponsoring line of business witnesses is also listed in Mr. Olmsted's testimony Ex. SCG-18 p. CRO-20.

With regard to item A, the yearly estimate has been provided for 2014-2016 broken out by Labor and Non-Labor categories. Further delineate non-labor categories are currently not forecast for GRC purposes.

With regard to item B, some projects are not referenced as a narrative in the direct testimony of the Sponsoring witness. Those that are referenced are indicated as such in attachment ORA-SDG&E-037-PM1 Attachment Q.7